



Managing Human Resources in the Human Services: Supervisory Challenges

Felice Davidson Perlmutter, Darlyne Bailey, Ellen Netting

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This book is designed for managerial supervisors who provide the interface between central administration and line workers. In the context of our rapidly changing environment, it focuses on specific managerial skills required for successful supervision (e.g. dealing with legal mandates, technology, motivation and appraisals), it identifies dilemmas, paradoxes and challenges faced by managerial supervisors, and it offers case illustrations of innovative approaches.

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